



5 Year Warranty

Durability & Performance

Our products are rigorously tested to comply and, in many cases, surpass New Zealand industry standards. All products adhere to the 15-year durability requirement of the building Act 1991 B2.

Care & Maintenance

To extend the life and maintain the longevity of your Ali Jamb and to comply with the warranty requirements for powder coated aluminium joinery, a simple, regular maintenance program should be implemented.

The effects of ultraviolet light, atmospheric pollution, dirt, grime and airborne salt deposits can all accumulate over time and should be removed at regular intervals.

As a rule, cleaning of your Ali Jamb should take place every six months. In areas where pollutants are more prevalent, such as beachfront houses and industrial or geothermal areas, then a cleaning program should be carried out on a more frequent basis ie. every one to three months.

Three steps to cleaning your powder coating.

1. Carefully remove any loose surface deposits with a wet sponge.
2. Use a soft brush (non-abrasive) and a mild household detergent (do not use solvents) in warm water, remove dust, salt and other deposits.
3. Rinse off with clean fresh water.

Warranty

1. Ali Jamb NZ Limited warrants the product and Workmanship for a period of 5 years from the date of supply
2. If the Product does not perform as warranted, Ali Jamb NZ Ltd will make good the Product by, at its option, (i) replacing or repairing the affected Product, (ii) supplying equivalent Product, (iii) paying the cost of replacing the affected Product, or (iv) refunding the cost of the affected Product, subject to the following terms:
 - (a) we are advised of and given an opportunity to inspect any fault.
 - (b) that any claims under this warranty need to be made in writing to the us within 7 days of the fault first becoming apparent.
 - (c) that this warranty is not transferable and only applies to the original purchaser unless we agree otherwise in writing.
 - (d) that this warranty only applies:
 - (i) where the Product has been maintained in accordance with the maintenance procedure specified;
 - (ii) to a defect in the workmanship or a defect that is directly attributable to a defect in the material of the Product; and
 - (iii) where the purchaser has paid in full for the supply (and installation if applicable) of the Product;
 - (e) that the warranty does not apply to any:
 - (i) glass or glazing materials used in the joinery;
 - (ii) defects due to any cause beyond the manufacturer's control including, without limitation, defects in the structure to which the joinery has been affixed;
 - (iii) weathertightness - where the contract is one of manufacture and supply only, the junction between joinery and cladding systems is the responsibility of the builder;
 - (f) that we will not be liable for any consequential, indirect or special damage or loss including, without limitation, any loss of profits.
 - (g) that the warranty does not apply to any fault caused by incorrect installation by anyone other than us or our authorised agents, and/or any installation otherwise than in accordance with the installation guide current at the time of supply.