



Blinds2000

A solution for every point of view

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PRODUCT CARE & GUARANTEE

GUARANTEE

Blinds 2000 (HB) Ltd guarantees to the purchaser of our product:

- That the materials and fabrics used in the manufacture of our product will be free from defects or poor quality workmanship.
- That the mechanisms to lift, tilt or turn our product will operate correctly in the manner for which they are designed, when handled in accordance with any instructions.
- That we will promptly undertake any repair or replacement of any product or components, which are shown within three years of installation, to have any of the defects described. This is in addition to your rights as a consumer under the New Zealand Consumer Guarantees Act.
- That your statutory rights as a consumer are in no way limited by this guarantee.

Our responsibility does not extend to damage in transit, by accident, through misuse or neglect by adverse environmental conditions, by normal wear and tear or alterations made without our specific approval.

We are confident that purchasers of Blinds 2000 (HB) Ltd product will have many years of service from our product but in the unlikely event of a problem occurring, we recommend that you make contact with us immediately outlining your concerns.

Customer Name: _____ Invoice #: _____

Date of Installation: _____ Installer: _____

OPERATION CARE

Blinds 2000 (HB) Ltd product is made of high grade materials to exacting specifications and as long as they are installed, operated and maintained properly as per the instructions listed below, they should provide many years of satisfactory service. Upon request at the time of installation, the installer can demonstrate the correct use and cleaning of the product.

Shutters

Dust at regular intervals with a soft, dry cloth to prevent dirt build up or use the soft-brush head attachment on a vacuum cleaner to remove dust. To remove more significant dirt, gently wipe louvres with a slightly damp cloth. Do not scrub. Care must be taken not to leave windows open behind the shutters thus allowing them to get wet when it rains.

Awnings

Stand safely on a ladder and use a clean, long handled broom to sweep away any twigs or leaves that are on the awning. Spray a small area of the awning at a time with a weak solution of dish washing liquid and water (premixed) and use circular motions with a soft bristle brush to clean. Continue until the awning is clean. Rinse the awning thoroughly with a water hose and remove all soap residue. Clean the underside of your awning by sweeping it with a dry, clean broom.

Avoid using detergent with a bleaching agent.



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OPERATION CARE - continued

Removable Insect Screens & Doors

Remove screen or door and prop up against an outdoor vertical surface. Rinse gently using a hose. Avoid high pressure water hose which may stretch the insect screen fabric. Using a soft bristled brush, gently scrub both sides of the screen/door with a weak solution of dish detergent and warm water. Rinse thoroughly with hose. Whilst drying, vacuum the window/door tracks with the narrow nozzle of your vacuum cleaner. And then wipe surfaces with a damp cloth.

Fixed Security Screens & Doors

Dust at regular intervals with a soft brush attachment on your vacuum to avoid build up of dirt. Failing this lay old towels on the surface below the fixed screen or door. Use a bucket of warm water and a clean sponge and gently wash the fabric starting at the top and moving down. Repeat with a mild diluted dish detergent mixture. Repeat process with clean warm water to wash off detergent. Clean and towel dry frame. Remove towels and clean tracks with narrow nozzle of your vacuum cleaner.

Operation of Venetian Blinds

Before raising a Venetian blind, ensure that the slats are tilted fully open and where fitted, bottom rail retaining clips are released. When opening a window behind a blind, always raise the blind first – do not push hands through the slats as this is likely to damage the blind. When closing a Venetian blind, tilt the slats in both directions first, then leave them with their top surface facing outwards (this lines the slats up and ensures the best possible closure).

25mm Slenderline & 50mm Classic Aluminium Venetian Blinds

Keeping your Venetian blinds clean is as easy as using a feather duster once a week. When it's time for spring cleaning, the blinds can be removed from their brackets and washed with a mild detergent and warm water mix, then rinsed and left to dry off. If using a clothes line to hang the blinds on for cleaning, don't do so on a windy day and also don't allow the blinds to fully dry off in direct sunshine (which will cause water spotting). Be extra careful with larger blinds. Two people may be required to safely handle them.

Timber & Creation Venetian Blinds

Dust at regular intervals or vacuum with brush attachment to remove dust from baking onto the surface of slats due to strong sunlight.

Lacquered slats can be cleaned carefully with a small amount of detergent and water for removal of grease or fly spotting.

Sunscreen, Roller & Thermacell Blinds

Remove dust with a low suction vacuum cleaner or compressed air. Clean with a fresh sponge or a soft brush soaked in warm water using mild detergent. Rinse with clean water and leave blind down until completely dry. You can also very gently rub the acrylic coated fabrics with a clean gum eraser to remove small stains.

Do not scrub or use solvents or any other abrasive substance which might damage the coating of the fabric.

Avoid pulling the control chain across the fabric to operate the blind. This will cause the edge of the fabric to fray and null and void this guarantee.

Vertical Blinds

The louvre blades can be cleaned by wiping the fabric with a small amount of mild detergent in lukewarm water to remove any grime or fly spotting.

Weights and links can be replaced as need be as over time the UV from the sun has a tendency to break down these components.

Louvre blades should be in the open position before moving into the stacking position and then tilted as required. For wand controls the above also applies. The wand should be used to pull the blades instead of pushing them.

Commercial blind cleaning services are also available in most areas.