

## Maintenance, Guarantee and Warranty\* Information

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The suppliers listed below have confirmed they have warranty and maintenance information available. As warranty and maintenance information can change from time to time we recommend you confirm all details with the latest copies available on their website. For all other suppliers or products please discuss with your local ITM store or sales representative.

Category	Supplier	Products	Maintenance & Warranty Information	Warranty and Guarantee* (*Refer to website to confirm latest product warranty/guarantee terms & conditions)	Contact Number	Website
Building Products	Alsynite	Polycarbonate translucent roofing	Y	Lifetime warranty	0800 257 964	<a href="http://www.alsynite.co.nz">www.alsynite.co.nz</a>
Building Products	Autex Industries	Polyester insulation	Y	50 year durability warranty	0800 428 839	<a href="http://www.autexindustries.com">www.autexindustries.com</a>
Building Products	B&D Doors (NZ) Ltd	Garage Doors	Y	5 year warranty	09 273 8600	<a href="http://www.bnd.co.nz">www.bnd.co.nz</a>
Building Products	BGC Fibre Cement (NZ)	Fibre Cement	Y	Cladding 15 years, Bracing 50 years	09 264 1457	<a href="http://www.bgcinnovadesign.co.nz">www.bgcinnovadesign.co.nz</a>
Building Products	Cavity Sliders	Cavity Doors	Y	Doors 5 years, Locks 2 years	09 276 0351	<a href="http://www.csfordoors.co.nz">www.csfordoors.co.nz</a>
Building Products	Cowdroy Products	Cavity Doors	Y	10 years (defects and workmanship)	09 274 7279	<a href="http://www.cowdroy.co.nz">www.cowdroy.co.nz</a>
Building Products	Dimond	Steel Roofing	Y	Refer to Colorsteel/Colorcote environmental warranty terms.	09 622 4254	<a href="http://www.dimond.co.nz">www.dimond.co.nz</a>
Building Products	Dynex Extrusions	Paliside PVC Cladding	Y	25 year guarantee	0800 439 639	<a href="http://www.dynex.co.nz">www.dynex.co.nz</a>
Building Products	Expol	Polystyrene Insulation		50 year limited product warranty	0800 863 373	<a href="http://www.expol.co.nz">www.expol.co.nz</a>
Building Products	Firth Masonry	Masonry Blocks		10 years (defects and performance)	0800 800 576	<a href="http://www.firth.co.nz">www.firth.co.nz</a>
Building Products	Hume Doors and Timber	Doors	Y	5 year guarantee	09 273 4331	<a href="http://www.doors.co.nz">www.doors.co.nz</a>
Building Products	Insulpro Manufacturing	Mammoth Polyester Insulation	Y	50 year warranty	0800 100 007	<a href="http://www.insulpro.co.nz">www.insulpro.co.nz</a>
Building Products	James Hardie New Zealand	Fibre Cement	Y	Cladding 15 years	0800 808 868	<a href="http://www.jameshardie.co.nz">www.jameshardie.co.nz</a>
Building Products	Laminex New Zealand	Strandfloor Flooring	Y	50 year limited warranty	0800 303 606	<a href="http://www.laminex.co.nz">www.laminex.co.nz</a>
Building Products	Marley NZ	PVC Rainwater Systems	Y	15 year warranty	0800 222 922	<a href="http://www.marley.co.nz">www.marley.co.nz</a>
Building Products	Metalcraft Roofing	Steel Roofing	Y	5 years (workmanship) new residential. Refer to Colorsteel.		<a href="http://www.metalcraftgroup.co.nz">www.metalcraftgroup.co.nz</a>
Building Products	NZ Steel (Colorsteel)	Colorsteel Powder Coated Steel	Y	Refer to warranty schedule on website.	0800 100 523	<a href="http://www.nzsteel.co.nz">www.nzsteel.co.nz</a>
Building Products	Pacific Coilcoaters (Colorcote)	Colorcote Powder Coated Steel	Y	Refer to warranty schedule on website.	09 579 9199	<a href="http://www.colorcote.co.nz">www.colorcote.co.nz</a>
Building Products	PSP	Polycarbonate translucent roofing	Y	Lifetime warranty (light), 10 years (performance), 5 years (hail)	0800 786 883	<a href="http://www.psp.co.nz">www.psp.co.nz</a>
Building Products	Roofing Industries	Steel Roofing	Y	Refer to Colorsteel/Colorcote environmental warranty terms.	09 414 4585	<a href="http://www.roof.co.nz">www.roof.co.nz</a>
Building Products	Steel & Tube Roofing Products	Steel Roofing	Y	Refer to Colorsteel/Colorcote environmental warranty terms.	0800 427 663	<a href="http://www.steelandtube.co.nz">www.steelandtube.co.nz</a>
Building Products	Superior Doors	Doors	Y	5 years	09 298 5027	<a href="http://www.superiordoors.co.nz">www.superiordoors.co.nz</a>
Building Products	Tasman Insulation New Zealand	Pink Batts Glasswool Insulation	Y	Lifetime warranty	0800 746 522	<a href="http://www.pinkbatts.co.nz">www.pinkbatts.co.nz</a>
Building Products	Velux New Zealand	Natural Lighting	Y	10 years skylights/sun tunnels	0800 650 445	<a href="http://www.velux.co.nz">www.velux.co.nz</a>
Building Products	Winstone Wallboards	GIB Plasterboard	Y	10 years (defects)	0800 100 442	<a href="http://www.gib.co.nz">www.gib.co.nz</a>
Hardware	ASSA ABLOY	Door hardware	Y	10 or 25 years (Yale) defects warranty	09 921 7907	<a href="http://www.assaabloy.co.nz">www.assaabloy.co.nz</a>
Hardware	Clearlite Bathrooms	Front of wall plumbing	Y	5 year product warranty	09 443 9552	<a href="http://www.clearlite.co.nz">www.clearlite.co.nz</a>
Hardware	Dux Industries	Front of wall plumbing	Y	Life Toilet suite 20yr warranty/ vitreous china 10yr warranty/ plastic cisterns 2 yr warranty	09 279 2853	<a href="http://www.dux.co.nz">www.dux.co.nz</a>
Hardware	Foreno Tapware (NZ)	Front of wall plumbing	Y	10 year finished product warranty/ 1 year parts warranty	0580 FORENO	<a href="http://www.foreno.co.nz">www.foreno.co.nz</a>
Hardware	GD Rutter	Door hardware	Y	10 year mechanical/ 5 year finish warranty	0800 479 4826	<a href="http://www.gdrutter.co.nz">www.gdrutter.co.nz</a>
Hardware	Greens Tapware	Front of wall plumbing	Y	5 & 10 year warranties - refer to website	07 846 0850	<a href="http://www.greenstapware.com">www.greenstapware.com</a>
Hardware	GWA Bathrooms & Kitchens	Front of wall plumbing	Y	5,7 & 10 year warranties, refer to website	09 279 2719	<a href="http://www.caroma.co.nz">www.caroma.co.nz</a>
Hardware	Hafele (N.Z.)	Hardware	Y	Refer to warranty schedule on website.	0800 442 335	<a href="http://www.hafele.co.nz">www.hafele.co.nz</a>
Hardware	Hettich New Zealand	Hardware	Y		0800 438 842	<a href="http://www.hettich.co.nz">www.hettich.co.nz</a>
Hardware	HPM NZ	Electrical and Ventilation	Y		09 442 0825	<a href="http://www.hpm.co.nz">www.hpm.co.nz</a>
Hardware	Methven	Front of wall plumbing	Y	20 year tapware warranty/ 10 year parts, refer to website	0800 804 222	<a href="http://www.methven.co.nz">www.methven.co.nz</a>
Hardware	Miles Nelson	Door Hardware	Y	5 & 10 year warranties - refer to website	09 489 7225	<a href="http://www.milesnelson.co.nz">www.milesnelson.co.nz</a>
Hardware	Newline Bathroomware	Front of wall plumbing	Y	5 year warranty showers & accessories/ 20 year warranty Pro Finish products	0508 639 5463	<a href="http://www.newline.co.nz">www.newline.co.nz</a>

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Hardware	Parmco Appliances	Appliances	Y	2 & 5 year warranties - refer to website	09 573 5678	<a href="http://www.parmco.co.nz">www.parmco.co.nz</a>
Hardware	Rheem	Hot water systems	Y		0800 657 336	<a href="http://www.rheem.co.nz">www.rheem.co.nz</a>
Hardware	Rinnai New Zealand	Heating	Y	Refer to warranty schedule on website.	09 257 3800	<a href="http://www.rinnai.co.nz">www.rinnai.co.nz</a>
Hardware	TDC Manufacturing	Kitchens	Y	5 year manufacturing warranty	09 255 1220	<a href="http://www.tdcmanufacturing.co.nz">www.tdcmanufacturing.co.nz</a>

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Timber	ITM	Frames & Trusses	Prenail frames and trusses are constructed in accordance with the relevant Pryda or Mitek software to comply with the relevant 50 year minimum durability provisions of the New Zealand Building Code. Refer to the applicable Pryda or Mitek layout and producer statement.		0800 367 486	<a href="http://www.itm.co.nz">www.itm.co.nz</a>
Timber	Carter Holt Harvey Plywood	Plywood	Y		0800 746 399	<a href="http://www.chhwoodproducts.co.nz">www.chhwoodproducts.co.nz</a>
Timber	Carter Holt Harvey Woodproducts	Timber	Y		0800 746 399	<a href="http://www.chhwoodproducts.co.nz">www.chhwoodproducts.co.nz</a>
Timber	IPL	Plywood	Y		0800 650 801	<a href="http://www.ipl.co.nz">www.ipl.co.nz</a>
Timber	New Zealand Wood Products	Plywood	Y		09 276 7030	<a href="http://www.newzealandwoodproducts.co.nz">www.newzealandwoodproducts.co.nz</a>
Timber	Niagara	Weatherboards	Y		03 308 0007	<a href="http://www.niagara.co.nz">www.niagara.co.nz</a>
Timber	PurePine Mouldings	Weatherboards	Y		07 573 9161	<a href="http://www.purepinemouldings.co.nz">www.purepinemouldings.co.nz</a>
Timber	Red Stag Timber	Timber	Y		0800 733 7824	<a href="http://www.redstagtimber.co.nz">www.redstagtimber.co.nz</a>
Timber	TaranakiPine	Timber	Y		0800 827 274	<a href="http://www.taranakipine.com">www.taranakipine.com</a>