

## PREMIER BRICK LIFETIME WARRANTY (50 YEARS)

Premier Group warrant that the Premier Brick will not break up and that the surface will not wear away unusually fast within 50 years from date of purchase. Any liability for product failure that may arise will be limited to repair or replacement of the defective product and will only apply for the benefit of the original purchase. Premier Group will not be liable for any consequential loss or damage, or transport charges.

### THE WARRANTY IS CONDITIONAL ON:

1. Construction, installation and maintenance being carried out as specified in the Premier Brick Manual.
2. Warranty certificate being returned to the manufacturer within 21 days of purchase together with proof of purchase.

### THIS WARRANTY DOES NOT COVER THE FOLLOWING:

1. Sealers, grouts or mortar.
2. Normal wear and tear, damage by impact or acts of God.
3. Situations where the Bricks have been subject to exposure to chemicals, water blasters or other corrosion causing products (see Premier Brick Maintenance info for guidelines).
4. Unsuitable use of the product: e.g used as pavers.
5. Batching and natural colour variations.
6. **Efflorescence:** All cement based products are subject to this natural phenomenon. It can appear to "whiten" or fade the product. It will gradually diminish over time or you can choose to acid wash and seal with Premier products.

7. **Colour:** Premier products are manufactured from natural materials for natural results. Colour variation is normal and is part of the natural beauty of the product.
8. All natural variations as explained in the following statements.

It is important to understand that Premier products are created from natural materials to achieve a natural look. This means that every Premier product captures nature's variety and beauty and any variations you see will not affect the performance of the product but rather will enhance a natural, weathered stone appearance. Natural variations as explained in the order confirmation and our brochures include: colour variations, chipping, texture variations, hairline fissures, and other variations typical of stone based materials. Any variations from the samples you have seen ensure your brick project is unique and special to your home.

**IMPORTANT NOTICE:** PRODUCT LAID IS DEEMED TO BE ACCEPTED

**Quality:** If for some reason you are not completely satisfied with the quality of the bricks, please contact Premier Group immediately. We will not accept any claims for labour costs to remove or relay bricks that have already been laid. Our warranty is limited to free replacement of product, deemed to be unsatisfactory by Premier Group before laying takes place. Terms and conditions apply.

Thank you for your custom!  
Premier Group International



## WARRANTY FORM

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Type of Brick Texture: \_\_\_\_\_

Purchased from: \_\_\_\_\_

Size: \_\_\_\_\_

Location: \_\_\_\_\_

Colour: \_\_\_\_\_

For what purpose was the product purchased:

House Wall Veneer  Pillars  Outdoor Walls  Retaining Walls

ATTACH PROOF OF PURCHASE

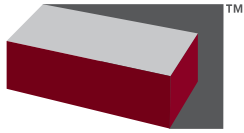


How clear did you find the instructions? Easy to follow  Adequate  Need to improve

Are there any improvements you feel could be made to our product or instructions?

Thank you for your comments  
PLEASE POST WITHIN 21 DAYS TO:

Premier Group International  
PO Box 12172  
Chartwell  
HAMILTON 3248



**PREMIER  
BRICK**

*Superior Quality  
Veneers*



**PREMIER™**

GROUP INTERNATIONAL

*For Beautiful Landscapes*

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## PREMIER BRICK MAINTENANCE INFORMATION

Brick veneer is a cladding, correctly installed that requires little in the way of maintenance over a long period of time. However, if one follows the following simple procedures, the performance of the veneer as a cladding and its appearance will ensure it meets all requirements.

### CLEANING

The exterior of the brick veneer must be washed down at least once a year using a soapy water and soft scrubbing brush. It may be given a light pressure wash to remove stubborn dirt particles.

Spray for spiders if necessary, check for and remove all spider webs at least twice a year.

### WEEP HOLES

Check all weep and vent holes around the top and bottom of the veneer annually to ensure they are not blocked up with dirt, grass, insects and other debris – clean where required.

### MORTAR JOINTS

Check mortar joints annually for erosion and deterioration, if there is some obvious deterioration or loose mortar, consult a bricklayer and have the mortar joints in question repointed.

### BLACK ALGAE

Check for black algae annually especially on the south or damp sides of the house. If you notice any build up, simply spray on Premier Brick cleaner and leave. No scrubbing required. Be sure to follow label instructions.

### SEALED BRICKS

Premier Gloss Sealer will last up to 20 years if applied correctly. It is not necessary to re-apply if you choose not to. It will gradually weather evenly over time.

To maintain "a just laid look", you can re-apply every 10 years.

Thank you for choosing Premier Brick.

FOR INFORMATION ON OUR BEAUTIFUL RANGE OF DRIVEWAYS, PATIO'S, SCHIST STONE AND MORE,  
PLEASE VISIT [WWW.PREMIER-GROUP.CO.NZ](http://WWW.PREMIER-GROUP.CO.NZ) OR EMAIL: [INFO@PREMIER-GROUP.CO.NZ](mailto:INFO@PREMIER-GROUP.CO.NZ) OR FREE  
PHONE 0800 22 22 98

